



creative landscape  
plants • design • landscape • maintenance

## AT HOME ADVICE & CONSULTANCY SERVICE

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Making changes in the garden? Struggling for solutions? Need advice and reassurance? We are sure that you would find a consultancy visit a real help.

A consultancy visit is the first stage of the **garden design process** and many clients also use it as an opportunity to get ideas and advice from one of our experienced designers. Whether you are looking for inspiration and ideas, a revamp of your existing planting or a completely new garden, a consultancy visit enables us to advise and provide options as to the most appropriate way forward.

### How much does the service cost?

We charge £75 for this service and will offer you a 10% discount on a resulting plant purchase from our nursery\*. Appointments are generally arranged within 7-14 days and are available in areas up to 30 minutes drive from our offices between the hours of 9am-4.30pm Monday - Thursday. Appointments can also be made further afield but there may be an extra charge involved, please contact us to discuss.

### What does the service include?

- A visit to your home at a prearranged time to discuss the areas of the garden you need help and advice with. This meeting lasts for up to one hour.
- General on site advice, ideas or recommendations about any aspect of your garden.  
Please note: scaled drawings and planting plans are not part of this service. Please ask if this is required.

### What should I do before the visit?

- Have a clear idea of what you want to achieve in the garden. If you wish to provide drawings, images or cuttings of plants and themes you are interested in this all helps.
- If you are able, carry out a soil test to determine the pH level of your soil. Soil pH testing kits are on sale in the nursery.

### What happens after the visit?

- We'll send you further information depending on your requirements. This may be general advice, specific planting suggestions, ideas or detailed quotations for design, plants or any other landscape service you may require.
- Your consultant will be happy to discuss any of the information provided over the phone or by arranging a time to meet with you at the Nursery.
- If we have recommended plants for you, we can take orders over the phone. Your consultant will personally select all plants that you purchase.

### How do I make an appointment?

Either pop into our nursery, the Big Plant Nursery Twyford, open 7 days a week (see [www.thebigplantnursery.com](http://www.thebigplantnursery.com) for opening hours) call us on **0118 934 1500** (Mon – Fri) or email [office@creative-landscape.co.uk](mailto:office@creative-landscape.co.uk)

\*A 10% plant discount will be offered for a single purchase of plants from Creative Landscape at the Big Plant Nursery as a direct result of the consultancy visit.

Tel 0118 9341500  
Fax 0118 9346768  
Email [info@creative-landscape.co.uk](mailto:info@creative-landscape.co.uk)



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Creative Landscape Co Ltd, the Big Plant Nursery, Wargrave Rd, Twyford, Reading, Berkshire RG10 9PN.  
Registered No 06346163 Vat No 491 7674 05 [www.creative-landscape.co.uk](http://www.creative-landscape.co.uk)